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Senior IT Network Engineer | Spire

Cover letter

Hi Spire team,

I call myself a technomancer. Technology has felt like magic to me since I was a kid, and I still get excited about making complicated systems work together. The part I take the most pride in is when that complexity disappears for the people using them.

Your Senior IT Network Engineer role caught my attention because it is about owning the whole environment, not just configuring the next device. Offices, remote users, identity and cloud services all meet at the network. I like following those connections, finding the actual problem and staying responsible for the result after the change is made.

At Front Range Internet, I spent years doing systems and infrastructure work before becoming a lead engineer through the company purchase. After that transition, I was entrusted with sole systems-engineering responsibility for about a year. Our NOC handled the first calls and escalated unresolved issues to me. I had already earned that trust through the earlier work, and being on call made the importance of clear monitoring, recovery procedures and communication very real.

I also upgraded server and firewall infrastructure, migrated workloads from Hyper-V and VMware ESXi into Docker and Kubernetes, and ran FRII's SOC 1 and SOC 2 audits. Terraform and Ansible helped make infrastructure work repeatable. That combination of hands-on changes and explaining how the environment works is relevant to your goal of modernizing legacy services and reducing dependence on individual experts.

Through Technomancy IT, Excell Services in Wray was my largest client while I lived and operated there. I modernized legacy servers, employee computers and networks, then helped connect a satellite location with VPN, Windows Server and Active Directory. I also followed the carrier side of the problem, finding wasted network costs and securing a one-time $15,000 refund from CenturyLink. It was full IT ownership, including the people calling when something stopped working.

Earlier, at Everon / PlumChoice, I engineered and supported networks and systems across managed-service clients. Moving between different businesses taught me to investigate across the whole environment and explain a technical problem without making the person affected feel like an interruption.

Spire’s work starts with an ambitious view of what technology can do. I would enjoy helping the people behind it trust the systems they use every day. That is the kind of magic I want to keep building: complicated underneath, dependable and simple to use. I’m based in Milliken, and the Boulder hybrid schedule works for me. I’d welcome a conversation.

Chad